

Vero launches Earthquake Damage Reinstatement website

This week Vero will be inviting a group of customers to pilot a new website designed to keep them informed by tracking the progress of the rebuild or repair on their Christchurch property.

This tracking ability is for properties that have suffered significant damage and require rebuilds or significant repairs. The website was developed and designed with our earthquake reinstatement partners, MWH Mainzeal.

The information on the website will be provided to customers in addition to the support provided by their Vero claims consultants and MWH Mainzeal representative. Customers can therefore access a variety of channels for information on their claims.

We aim to launch the website to customers and to internal Claims consultants throughout the month of June and to you by the end of July.

Further details on how to access this tool will be provided closer to your release date